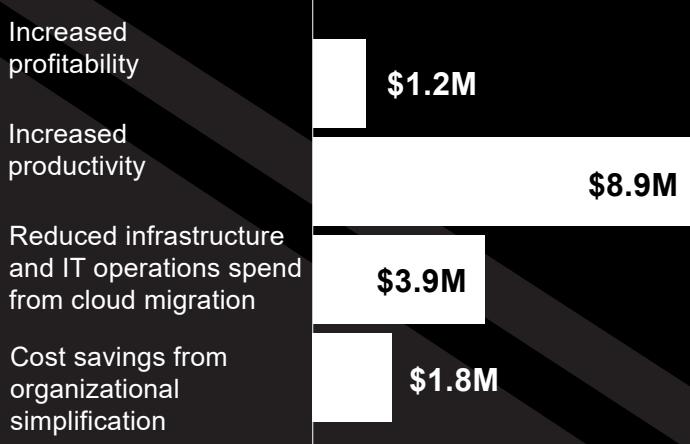


The Total Economic Impact™ Of Microsoft Dynamics 365 ERP

Through five customer interviews across four organizations, 320 surveyed professionals, and data aggregation, Forrester concluded that Microsoft Dynamics 365 ERP has the following three-year financial impact.

SUMMARY OF BENEFITS

Three-year risk-adjusted



“

“Finance and operations now can make tangible decisions that are data-driven based on the tools and feedback that Dynamics 365 ... [has] provided.”

*Senior director of IT,
healthcare/life sciences*

”

MICROSOFT DYNAMICS 365 ERP BY THE NUMBERS



ROI
106%



BENEFITS PV
\$15.77M



NET PRESENT VALUE
\$8.10M



PAYOUTBACK
17 months

VOICE OF THE CUSTOMER

“[With Dynamics 365,] we will have a variety of benefits, including staying safe, strategic benefits around access to data, and having [all divisions and affiliates] on the same system [that] everybody else is used to and [can] speak to. There are all kinds of people benefits, safety benefits, cybersecurity benefits, [and] strategic benefits around data and data analysis that, in total, [made] us feel there is enough or more benefit there to make it worth the price.”

Vice president of IT, manufacturing/construction



Read the
full study

This document is an abridged version of a case study commissioned by Microsoft titled: The Total Economic Impact Of Microsoft Dynamics 365 ERP, April 2024.

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